SOFTWARE
P R O T E C T I O N
Case Study

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DRIVERLESS SECUREDONGLE X REDUCES SUPPORT CAUSE BY DONGLE DRIVER

The Background

A company which provides emergency returns system and door controller solution is using driver-needed dongle to protect their software. Some of their end users are facing dongle detection problem. The computer could not detect the dongle even after the dongle driver is installed; meanwhile the software could not run (the software needs dongle to run).

Most of the problems of dongle driver failure are caused by incompatible driver to end users' operating systems; anti-virus blocked the drivers for loading or driver corrupted or damaged. Users have to refer to the software company for supports and indirectly increase a lot of technical supports on just the dongle driver itself.

Solution

Human Interface Device

SecureDongle X comes in simple plug and play Driverless USB dongle. It is a native device to support any Operating Systems. No driver installation is required and will not create any driver installation problem. Driverless technology not only reduces technical supports on driver issue for software the company but also provide convenience for the end users.

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PROTECTION
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Rewards:

Sales Increasing: Protection against illegal use translates into increased sales through legal usage.

Reduce Supporting Cost: Driverless SecureDongle X not only provide less supports on driver problem, it also reduces cost and the time comsume cause by this matter.

Extremely Easy to Implement: SecureDongle X Enveloper tools are easiest for dongle implementation.

Benefits & Advantages

Advantages for software developer
- Reduce technical support for dongle detection failure
- Do not need to update new driver when new operating system released.
- Time & Cost Savings

Benefit for software user
- Do not need to download new driver for updating
- Plug & Play driverless, no driver installation required

About SecureMetric Technology

SecureMetric Technology is a company specializing in Digital Security. Software Protection is one of SecureMetric main focus targeting international market with its leading SecureDongle product range.

for more information please visit
www.securemetric.com

SECURE METRIC TECHNOLOGY **MSC MALAYSIA Status Company**

Formula for Strong Digital Security

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